

## Health and safety risk assessment checklist

### Passenger transport

When answering these questions, you should consider whether there are any factors in your working environment that impact absenteeism due to sickness in your workplace. If you identify any health and safety problems that can contribute to absenteeism due to sickness (e.g. occupational accidents), you should include them in your considerations when prioritising and drawing up an action plan.

#### Falling and stumbling

Yes No

Is there a risk of employees falling or stumbling over tools, cables, etc. in the workshop, over suitcases on the transport vehicle or due to slippery floors/outdoor areas?

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#### Acute and excessive physical strain

Yes No

Is there a risk of employees acutely overloading their bodies, e.g. when lifting, pulling or pushing items such as luggage, prams and wheelchairs?

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#### Large workload, time pressure and unclear requirements

Yes No

Are employees often too busy or assigned too many tasks during working hours?

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#### Help and support from management and colleagues

Yes No

Do employees need help and support from management and colleagues?

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#### High emotional demands

Yes No

Are employees subject to considerable demands related to empathy, compassion and emotions when working with passengers with mental or physical disabilities or passengers expressing a lot of grief or anger, for example?

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#### Violence and threats

Yes No

Are employees at risk of being subjected to violence or threats from passengers during or outside of working hours?

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#### Psychological first aid

Yes No

Is it unclear whether employees will be offered psychological first aid if they fall victim to or witness a traumatic incident or serious traffic accident?

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#### Offensive behaviour

Yes No

Has anybody at the workplace been subjected to bullying, sexual harassment, discrimination or any other offensive acts by management or their colleagues?

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#### Poor working postures

Yes No

Do employees work in a stooped position or in other poor working postures, sit down for most of the working day or stand/walk for many hours at a time?

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#### Repetitive and physically demanding work

Yes No

Do employees strain their bodies in the same way over long periods, e.g. due to working in fixed postures?

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#### Heavy lifting

Yes No

Do employees lift passengers' luggage, bicycles, prams or other heavy materials?

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**Pulling and pushing**

Yes No

Do employees exert a lot of physical effort when pulling or pushing wheelchairs, luggage carts, etc.?

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**Loud noise**

Yes No

Do employees work nearby trains, airplanes, etc. or in other very noisy environments?

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**Indoor climate**

Yes No

Is there a bad indoor climate in the workplace or transport vehicle?

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**Dust, gases and smoke**

Yes No

Is there a risk of employees being exposed to exhaust fumes from petrol or diesel engines?

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